For the testing tasks requiring troubleshooting, complete following table.

Note – All the issues reported in the table need to be solved before the delivery.

|  |  |  |  |
| --- | --- | --- | --- |
| Symptoms | Steps taken to trouble shoot | What is the issue | How did you resolve the issue |
| Ex: Ping between servers are not working | Check IP Configuration  Check virtual switch (VM settings)  Check the firewall | The IP address of SVRW01 was in correct  The virtual switch mode was on NAT  Firewall preventing the ping command | Configure the right IP address  Change the virtual switch mode to Host Only  Reset the firewall rule to allow ping command |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |